neurhythmic

NEUROFEEDBACK

Accessibility statement

Everyone deserves to feel welcome and supported, online and in the clinic. This statement explains how we make our website and our sessions accessible, and how to tell us if something isn't working for you.

Our commitment

Neurhythmic is committed to making this website and our services accessible to as many people as possible, including disabled people, neurodivergent people and anyone who finds some websites or environments harder to use. Many of the people we work with, children and adults alike, have different sensory, communication and processing needs, and we want our website to reflect the same care we bring to our sessions.

Our website

We aim to meet the Web Content Accessibility Guidelines (WCAG) 2.2 at level AA. We have designed this website to:

- use clear, plain language and explain technical terms
- use text and background colours with good contrast
- work when text is enlarged up to 200%, and on phones and tablets
- be navigable using a keyboard alone
- include text descriptions (alt text) for meaningful images
- use clear headings and descriptive links so pages are easy to scan and work with screen readers
- avoid flashing content, and keep movement gentle; animations respect your device's "reduce motion" setting

Known limitations

We know some parts of the website may not yet be fully accessible:

- Our website is built on Wix, and some features provided by Wix or other third parties, such as forms or embedded maps, may not be fully accessible.
- Some images contain text, such as our brainwave diagram. Where they do, the same information is also given in the page text or the image description.

If you can't access something you need, please contact us and we'll provide it in another way.

Other formats

If you need information from this website in a different format, such as large print, plain text or an easy-read summary, or would like us to talk it through with you by phone, just ask.

Accessibility in sessions

Neurofeedback is non-invasive and needs no talking or conscious effort, so it suits many people who find other approaches hard to engage with. We are happy to make reasonable adjustments, for example:

- adapting lighting, sound and seating to suit sensory needs
- allowing extra time, breaks or a shorter first session
- a parent, carer or support person staying with you throughout
- sharing information in advance, so you know what to expect

Please let us know about any needs before your first appointment so we can prepare.

Getting to the clinic

Sessions take place at The Haslemere Clinic in Surrey and at The Child & Family Practice in London. There is step-free access, accessible toilets and parking at The Haslemere Clinic. If you have any questions about physical access, please get in touch before you visit.

Feedback and contact

We welcome feedback on the accessibility of our website and services. If you find a problem or need support, please contact us:

Email: edwina@neurhythmic.com

Phone: 07595 221 459

We aim to respond within 5 working days.

If you're not happy with our response

Please let us know so we can try to put it right. You can also contact the Equality Advisory and Support Service (EASS) for free, independent advice.

This statement was prepared in November 2026 and will be reviewed each year.